

WELCOME PACKET TOWN OF PENDLETON



dun Segard is

ROLL CART & RECYCLING PICK- UP SCHEDULE

YOUR TRASH DAY IS?

Monday

Bailev Ave. Medlock Cir. Belmina St. Pinewood Dr. Boaas St. Poplar St. Brown Rd. East Oueen St. Cedar I n. (From Crenshaw Central Rd. St. to Town limit Sian) Chester Cir. Crawford Cir. Oueens Mill Crenshaw St. Robinson St. Crouch Dr. Stephens Rd. Gantt St. Warley Cir. Greenville St. Washington Cir. Watkins Dr. Hopkins Ave. Lakeview Dr. White St. Maple St. Woodland Cir. Woodland Dr.

Tuesday

E. Main Bermuda Dr. E. Blueridge St. (From Depot St. to W. Blueridge St. Lebanon Rd.) Buchanan Cir. Major St. Burrell St. Maverick Dr. Calhoun Blvd. Maxwell Ave. Cherry St. McGee St. Church St. Miller St. Colonial Ct. Pincknev St. Dart St. Plantation Dr. N. Elm St. E. Queen St. S. Elm St. (From Greenville St. Exchange St. to Crenshaw St.) Gaillard St. Renewal Dr. Green St., East Rusk Cir. Harrison St. Sarrar St. Seawright Dr. Indigo Dr. Lebanon Rd. Spyglass Lane Lee St. Thomas St. Legacy Way Town Creek Blvd. Tralee Dr. Lona Dr. Magnolia Ln. Wellford Dr. Westinghouse Rd. Windward Ct.

Short Streets | Wednesday

-Businesses along E. Main St. (From 156 E. Main to Depot St.) -Sitton Dr.

Wednesday

Adger Rd. Antique Ct. Beecove Wav Brasstown Ct. Brickyard Rd. N. Broad St. S. Broad St. Capslock Trl Crooked Cedar Way N. Depot St. S. Depot St. Duke St. Harris Pl. Hillandale Rd. Hillcrest Dr. History Ln. Homeplace Dr. Karkinnen Ct. Kirk Ln. Laurel Dr. La Vista Pl. Liberty Hall Dr. Magnolia Terr.

E. Main St. (From Mechanic St. to Depot St.) S. Mechanic St. Meehan Way Micasa Dr. Millhome Wav Old Compton Dr. Perimeter Rd. Phillips Dr. Pioneer Ln. Pruitt St. E. Oueen St. Samuel St. Seaborn Circle Shannon Dr. Shirley St. Sliding Rock Rd. Sweetheart Nk. Tin Roof Ct. Village Way White Oak Pl. Woodburn Rd. Woody Rd.

Thursday

Bellflower Ln. Cambridge Ln. Canterbury Rd. Clark St. Excelsior Mill Rd. Giles St. Grand Oak Cir. Green St. Hamburg St. Heritage Place Dr. Jackson St. Jones St. Keese St. Letterlane W. Main St. N. Mechanic St. Montpelier Dr. Morse St.

Alameda

Printers St. W. Oueen St. Riverside St. Rothenburg Ct. Royal Way Russell St. Scott St. Sitton St. Stratford Rd. Swaney Ln. Thompson St. Town St. Traditional Dr. Vance St. Weaver Way Westminster Dr. Williford Dr. Winston St.

Noble Ln.

Press Way

ROLL CART CONTAINER CURBSIDE COLLECTION



Instructions and Guidelines

The following instructions and guidelines should be used by all residents of the Town of Pendleton concerning the use of the roll chart container system and other services provided by the Town. The Town will make every effort to ensure the cart system operates smoothly. Your help is greatly appreciated. Please do not hesitate to call Town Hall at (864) 646 -9409, if problems arise.

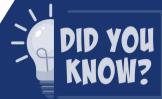
- Garbage shall be placed in plastic bags prior to being placed in the roll cart container and shall be drained of all liquids.
- All garbage must be placed in your roll chart container.
- On your scheduled day of collection, roll your cart to curbside in front of your house.
- DO NOT PLACE ROLL CARTS IN THE STREET.
- During the week, between collections, remove your roll cart container from curbside.
- roll cart containers should be placed curbside no later than 7:00am on the day of collection and must be removed from curbside no later than 9:00pm on the same day.
- The roll cart container is owned by the Town, but routine upkeep and protecting it from being stolen is the users responsibility.
- Do not place items such as poisons, acids, caustics, explosives, concrete, wood, bricks, furniture, oils, gasoline, paint, paint thinner, kerosene, toxic substances, limbs, leaves, branches and other dangerous materials in the roll cart container.
- The roll cart container must not be used for any other purpose other than storing and collecting garbage.
- Do not mark, write, paint, cut or alter the roll cart container in any way.
- As needed, oil the wheels and wash out the roll cart container with soap and water to keep it clean and sanitary.
- The Town maintains ownership of the roll cart containers at all times. If you move notify Town Hall at (864) 646 -9409.
- If your roll cart container is stolen or damaged, call Town Hall immediately.
- There will be no collection on Town holidays. Do not roll carts to curbside on these days. Complete schedule is available at www.townofpendleton.org.
- During inclement weather, Public Works will attempt to operate normally, and each resident may choose whether or not to roll out their carts. If collection is postponed entirely, containers will be picked up on the next available day.
- Handicapped residents may make a written request to the Town for special pickup consideration. For more information about this service, contact Town Hall at 646 -9409.

Town Holidays

New Year's Day
Martin Luther King's Birthday
President's Day
Good Friday
Memorial Day
Independence Day
Labor Day
Thanksgiving & Day After
Christmas Eve
Christmas Day & Day After



CURBSIDE RECYCLING INFORMATION



Recycling reduces the need to build landfills and incinerators. It reduces pollution caused by the extraction and processing of raw materials as well as the manufacturing of products using raw materials. Recycling also has many economic benefits. It turns items that otherwise would become waste into valuable resources. Recyclables have value. The recyclables you place in the bin or take to the drop -off center end up on the market as commodities that are bought and sold.

Recycling Bins
If you are in need of a recycle bin, the Town provides you with a bin. If you have not received a blue recycle bin from us, please call Town Hall at (864) 646 -9409.

Recycling Drop -Off Center
For your convenience, there is a small recycling center located at 600 E.
Queen St. in Pendleton. There, you can bring used oil, oil filters, oil quart bottles, transmission fluid, hydraulic fluid, gear oil, and batteries along with all items listed in this brochure.

Recycling Pickup
Please place your bin at curbside no later than 7:00am on the day of collection. Pickup dates are listed in the Pickup Brochure.

WHAT CAN YOU INCLUDE IN THE BLUE RECYCLING BINS?

PLASTIC

Soft drink,
milk,
water bottles,
detergent, bleach,
food containers,
shampoo, and
items with #1 or
#2 recycling
symbol on it.

 Remove caps, rinse, and clean out old food.

ALUMINUM CANS

All aluminum drink cans.
•No pie plates,

- foil, or aerosol.
- Must rinse out.

STEEL CANS

Food and juice cans.

Must rinse out.

MIXED PAPER

Newspapers, magazines, paper backs, writing paper, computer paper, paper grocery bags, and cereal boxes.

 Please do not tie with string.

CARDBOARD

Corrugated cardboard only.
No wax coating.
•Please flatten boxes
•Stack cardboard next to the bins.

Ouestions?

We are not able to accept all items. If you have any questions about recycling, please call the Anderson County Solid Waste Division at (864) 260 -1001 or Town Hall at (864) 646 -9409

*GLASS CAN NOT BE RECYCLED THROUGH THE BLUE RECYCLING BINS. RESIDENTS SHOULD TAKE GLASS TO THE RECYCLING CENTER LOCATED AT 600 E. QUEEN ST.





LEAF, BRUSH, DEBRIS & METAL COLLECTION

ITEMS PICKED UP BY THE TOWN

Ashes Brush

Household Appliances

*Doors must be removed or item taped shut

Leaves & Grass Clippings Residential Bulk Waste Street Refuse Yard Waste

General Bulk Waste

*Ex. Items, which because of shape/ size, cannot be placed into a roll cart. general * Ex. appliances, furniture, large crates and other similar items

General Rubbish

*Ex. All refuse, tin cans, old vessels of all sorts, useless litter, discarded clothing & textiles, etc.

Refuse

*Ex. Combination of garage, general rubbish, and ashes.



LEAF SEASON



October 1-March 31

- •Neatly pile leaves at the edge of your lawn for easy pick up.
- •Leaf pick up will occur as soon as practical after your scheduled sanitation route.
 - •Make two distinct piles of leaves and one of branches & lawn debris.
 - •Expect a delay in pick up during hard rain spurts due to wet vegetation.

INSTRUCTIONS AND GUIDELINES

- With the exception of leaf season, all grass clippings and leaves shall be enclosed in disposal bags, securely tied, and placed in a location near the street to facilitate the collection process.
 - •Normal seasonal yard trimmings and prunings in reasonable quantities will be removed by the Town.
- •Tree branches and shrubbery trimmings shall be cut to length no longer than six feet in length and six inches in diameter.
- •Abnormal quantities of trimmings, any lot clearings, tree removals or stump removals shall be transported to the sanitary landfill by the owner or the contractor.
- •Nothing shall be disposed of or placed in the drainage ditch.
- •The Town of Pendleton will make special exceptions for removal of normal seasonal yard trimmings and pruning in reasonable quantities for elderly or handicapped customers even when contracted, on application approved by the Public Works Department.
- •Every contractor, carpenter, builder, tenant or homeowner who constructs, repairs or alters a building in the Town shall remove all refuse incident to such construction, repairs or alterations at his own expense and no part thereof shall be deposited or left on the sidewalk adjacent thereto.



Open Burning Ordinance No. 07-03

Please note that burning leaves, brush or trash is not permitted within the town limits. According to town ordinance, <u>only small fire pits for recreational use</u> are allowed. Always prioritize safety and ensure that fires are never left unattended.

EVERY DROP COUNTS

Growing populations and ongoing drought conditions are squeezing our water resources dry, causing natural habitat degradation and impacting our everyday use of water. We have no choice but to pay more attention to how we are using water, and how we may be wasting it. We must bridge the gap between our understanding of how important water is to our survival and what we can do to ensure that we have an adequate supply of clean water for years to come. Let's take action by conserving water both inside and outside our homes.





A dripping faucet can easily waste 180 gallons in just one month, or a leaking toilet could amount to \$500.00 on a single water bill? Just a small water leak can waste enough water for you to notice an increase on your water bill. Be sure to handle your water leaks promptly to avoid paying high water bills.



WATCHING WATER WASTERS

The Shower/Bath:

- ·Replace your showerhead with an ultra low-flow version.
- ·Replace worn gaskets and washers. Replace washer-less faucets.
- ·Tighten waterline connections and valves.

The Toilet:

- ·Check the toilet for leaks by adding food coloring to the tank. If the toilet is leaking, color will appear in the bowl within 1 hour. Check the toilet for worn out, corroded, or bent parts.
- ·See if the ball valve drops squarely into the drain opening. If not, clean it out or replace the valve if its worn.
- ·Make sure the flush handle isn't stuck in the flush position.
- •Replace the overflow tube if it has holes below the water level.

The Kitchen:

- ·Minimize the use of kitchen sink disposals.
- •Do not use running water to thaw meat or other frozen foods.

Appliances:

- ·Your washing machine load size is adjustable, adjust your water accordingly to your load size.
- ·Look for water drips or stains underneath or behind your dishwasher and/or washing machine.

Water Heater:

- •Replace the water pressure and temperature valve, if needed.
- ·Tighten the drain valve.

Watering the Lawn:

- ·Do not over water your lawn. As a general rule, lawns only need watering every 5 to 7 days in the summer.
- ·Water your lawn during the early morning hours when temperatures and wind speed are at their lowest. This reduces losses from evaporation.
- ·Check for damage to any sprinkler heads and never leave your sprinkler or hoses unattended.



Verify your home is leak free, because many homes have hidden water leaks. Read your water meter before and after a two-hour period when no water is being used. If the meter does not read exactly the same, there is a leak.



SEWER BACKFLOW CAUSES, PREVENTION, AND RESPONSIBILITIES

Sewer backflow is the undesirable reversal of the flow of water or other liquids, mixtures, gases, or other substances into or towards the distribution piping of a potable supply of water from any other sources.

CAUSES The property owner can do many things to prevent the sewer lateral from backing up. Remember too, that the very same things can help to prevent backup's in the sewer main as well. If everyone would be careful about how they dispose of certain products, our systems would be a great deal more efficient, cause fewer backups, cost us all less money, and prevent a lot of misery. To prevent these issues, do not pour thick liquids like grease and milk down the drain, do not use a toilet to dispose of paper towels, diapers, or other paper products; be aware of the roots from bushes and trees as they could burst a pipe in search of water; do not use the toilet to dispose of hypodermic needles; and do not pour hazardous or flammable materials down your drain.

CONTACT US ...



- •If your sewer is stopped up or overflowing.
- •If you smell sewage.
- •If you see sewage running in the road, in a ditch, or coming from a manhole.
- •If you have any sewer related issues.

PREVENTION

- Inspect your side sewer and septic systems regularly.
- Reduce the amount of rainwater entering the sewer system. Have rain gardens, rain barrels, pervious pavements, and green roofs.
- Keep storm drains clear of any leaves, debris, etc.
- Prevent tree roots from breaking and going through the sewer pipes.
- Dispose of garbage, hair, etc. in trash cans, not the toilets.
- Dispose of grease in the trash can or recycle it.
- Prevent harmful chemicals from entering the wastewater system.
- Use simple biodegradable household, and personal products.
- Prevent medicines from entering the wastewater system. Return medicines to the pharmacy or dispose of them in a trash can.

WHAT WILL HAPPEN WHEN YOU CALL ABOUT A SEWER BACKUP

- You will be asked questions about the backup timing, location, the property at risk, etc.
- Town personnel will check for blockages in the main line. If found on the town's side of the sewer line, the blockage will be cleared.
- If the main line is not blocked, you will be advised to call a plumbing or sewer contractor to check your service line. Maintenance and repair of the service line is the owner's responsibility.



See also our FOG information for additional ways to help prevent sewer backflow.

F.O.G CLOGS RESIDENTIAL INFORMATION



Vhat is FOG?

FOG refers to fats, oils, and grease from food preparation and kitchen clean up.

ources of FOG:

- Meat fats
- Cooking oilFood Scraps
 - Dairy Products

 Sauces, salad dressings, and mayonnaise

Lard, shortening

WHY DOES FOG CAUSE PROBLEMS?

When FOG is discharged into the sewer, it solidifies and sticks to the walls of the pipe. FOG buildup can block the line, causing the sewer to backup. This can result in:

- · Clogged drains and/or toilets
- · Sewage backup in your home
- · Sewage into the environment
- · Damaged property and expensive clean up

Dos & Don'ts to keep fats, oils, and grease out of the sewer system:

√ Pour cooked cooking oil into garbage or covered container.

X Do not pour FOG down the garbage disposal or sink drain.

X Do not use hot water to wash grease down the drain.

√ Pour cooked oil, fats and grease into a can or other container with a tight lid (coffee can, glass jar or plastic container) and dispose of it in the garbage.

What are businesses doing?

FOG is discharged not only by residents but also by businesses. Food service establishments are required to install and maintain grease traps and have a management plan in place to prevent FOG discharge. Other industrial businesses are regulated and inspected regularly to ensure minimal FOG discharge. Working together we can all prevent sewer clogging and sanitary sewer overflows and protect our environment.

Isn't throwing grease into the landfill just creating a different problem?

FOG effectively breaks down under landfill conditions over time. Fats, oils, and grease cause greater environmental problems when they enter the wastewater system and end up in our waterways, the ocean, impacting marine life.









INFORMATION FOR **BUSINESSES**

Pendleton offers a southern hospitality that is beyond compare. Our picturesque town, on the South Carolina National Heritage Corridor, offers a glimpse of days gone by. The entire town is on the National Historic Registry, so history can be found on every street. We are a living and working community of approximately 4,000 residents. And although we continue to grow, our small-town uniqueness remains the same. We're glad you're here!

BUSINESS LICENSE

All entities conducting business within Town limits are required to obtain a Town Business License. This license should be renewed annually, and the fee is based on the business's gross receipts. You are permitted to estimate your gross receipts for the first year. However, in subsequent years you will be required to show proof of gross receipts for business conducted in the prior year. It is important to note that general contractors, as well as all subcontractors, must obtain a business license. Questions regarding the licensing process may be directed to our staff at 864-646-9409, or by email to info@townofpendleton.org.

HOSPITALITY TAX

If your business will be serving prepared food, and or beverage for immediate consumption, you are required to remit a monthly hospitality tax to the Town, which equals 2% of your gross receipts. The tax is due on the 20th of each month for the previous month. Payments not made within this time frame are subject to a 5% penalty, which is assessed on the amount due, not on the gross receipts. If you have questions about this, please call 864-646-9409 and someone will assist you.

SIGNS/BUILDING ALTERATIONS

If you plan to erect any signs or make any alterations to your building you must contact our Planning and Zoning Department to obtain the necessary permits. You may reach our Planning and Zoning Coordinator, David Poulson, at 864-646-9409, or by email to townplanner@townofpendleton.org.



Pendleton Area Business Association is a non profit organization of the businesses in and around the area of Pendleton, SC with the goal in mind to promote Pendleton and it's businesses and encourage it to grow in keeping with it's historic nature. For inquiries, contact us at: pendletonareabusinessassoc@gmail.com.



Welcome to the Town of Pendleton

PLEASE READ THE FOLLOWING IMPORTANT INFORMATION CONCERNING YOUR TOWN TAXES.

PLEASE NOTE: Corrections/changes to taxes must be made at the Anderson County Assessor's Office. Anderson County provides tax information to the Town of Pendleton. Failure to inform the Assessor's Office will result in no correction/change in future notices.

As a new resident or homeowner, it is your responsibility to check with the tax office at Anderson County (864)260-4033 to make sure **all taxes are current**.

Even if you just purchased your home or property, and your **closing attorney** was in charge of paying the taxes, please **check behind them**. The current homeowner is ultimately responsible for paying all Town and County taxes.

If you are a legal resident of the home, you may qualify for the **4% legal residence**. Owner of property is required to apply for legal residency with Anderson County, Assessor's Office. Failure to do so will result in taxes being assessed at 6%.

Homestead Exemption status is available for qualified applicants. Qualifications are: 65 years or older, declared totally or permanently disabled, or legally blind. To apply, you must do so at the Assessor's Office in Anderson.

Anderson County mails tax notices in October each year. Your town taxes will be included in the county statement. If you do not receive a notice, please call the Tax Department at Anderson County. Penalties are assessed on 15 January.

Town and County taxes are paid in Anderson, 401 E. River St., the county Annex building.

Property taxes are calculated as follows:

Market Value X Assessment Ratio = Assessment X Millage = Property tax amount. Example: \$85,000 (Market Value) X .04 (assessment ratio) = 3,400 (assessment) X .137 (tax millage rate)= \$465. (amount of taxes due).

For More Information:

Anderson County Assessor 864-260-4028 Anderson County
Auditor
864-260-4027
andersoncountysc.org

Anderson County Treasurer 864-260-4033

HOW TO CONTACT US

MAYOR

FRANK CRENSHAW

frank@tvandappliance.com

frankh@townofpendleton.org

does not check frequently.

towncouncil@townofpendleton.org

236 E. QUEEN ST. (HOME) 221 E. MAIN ST. (WORK) 864-646-7609 (HOME)

TOWN COUNCIL - WARD 1

LYN MERCHANT
|ynm@townofpendleton.org
towncouncil@townofpendleton.org

118 N. ELM STREET PENDLETON, SC 29670

864-376-2485 (CELL)

TOWN COUNCIL – WARD 3 MAYOR PRO-TEM

VINCE GAULIN
vinceg@townofpendleton.org
towncouncil@townofpendleton.org

211 KEESE STREET PENDLETON, SC 29670

864-247-8207 (CELL)

TOWN COUNCIL - WARD 2

BARBARA HAMBERG

barbarah@townofpendleton.org towncouncil@townofpendleton.org

> 907 CROUCH DRIVE PENDLETON, SC 29670

> 864-247-4682 (CELL) 864-646-2887 (HOME)

TOWN COUNCIL - WARD 4

JEFF VAN DRIE

jeffv@townofpendleton.org
towncouncil@townofpendleton.org

103 PRUITT STREET PENDLETON, SC 29670

219-707-7315 (CELL)

TOWN HALL (864-646-9409)

MAYOR – TOWN ADMINISTRATOR – MUNICIPAL CLERK – BUSINESS LICNESE – WATER/SEWER BILLING PLANNING/ZONING – CODE ENFORCEMENT – ANIMAL CONTROL TO RESERVE A SHELTER AT BARRETT'S PLACE PLAYGROUND

PUBLIC WORKS (864-646-9073)

STREETS - SANITATION - RECYCLING - WATER - SEWER

WASTEWATER TREATMENT PLANT (864-722-2602)

ANDERSON COUNTY SHERIFF'S OFFICE (864-260-4444)

DISPATCH NON-EMERGENCY

FOR NON-POLICE EMERGENCIES AFTER HOURS OR ON WEEKENDS - CALL 864-646-9073

www.townofpendleton.org - WEBSITE

info@townofpendleton.org - GENERAL INFO EMAIL